





Contracting & Licensing Team Now Integrated

Effective immediately, RBC Insurance[®] Contracting & Licensing for all lines of business has integrated into one team, operating primarily from our head office in Meadowvale. This integration will allow us to reduce duplication, improve service, and maintain consistent business practices across all lines of business.

Important: All Contracting & Licensing correspondence *for all lines of business* should be sent to our Meadowvale office.

Contact the Contracting & Licensing Team

Please contact this team for any of the following:

- Contracting for new producers
 - o Outstanding requirements
 - Screening
- Requests for transfers (change in reporting structure/channel)
- > Terminations, cancellations, bankruptcies, death
- Bonus/override modifications
- ➢ Name changes
- ➤ Licensing

Key Contacts: Contracting & Licensing		
Meadowvale		
Phone:	1-800-669-1936	905-606-1000
Fax:	1-877-280-9742	905-813-4835
E-mail:	producercontracting@rbc.com	
		Phone Extension
Pre-screening: All regions	Shokofeh Choegan	62539
	Vani Jeyananthan	62546
Quebec & Eastern	Angelle Duquette (bilingual)	62449
	Vani Jeyananthan	62546
Western & Prairie	Jennifer Harris	50185
	Rose Jereza	52882
Ontario	Melanie McCallum	52345
	Beth Dowd	50235
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Compensation

Please note that the RBC Insurance Compensation teams will continue to operate out of both our Meadowvale (1-800-669-1936) and Burlington (1-888-604-3434) locations.

If you have any questions regarding the above, please contact your RBC Insurance regional office, or Sandy Prokop, Director, Producer Administration, Contracting & Licensing at 905-606-1224, or <u>sandy.prokop@rbc.com</u>.

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For more information, please contact your RBC Insurance regional office at 1-866-235-4332.

RBC Life Insurance Company